

Helping You Keep Your Renters Safe

24/7 Anytime, Day or Night 

Emergencies don't just happen during business hours.

With CheckHero, your renters can get help 24/7 for:

- ✓ Beeping or faulty smoke alarms
- ✓ Gas concerns or suspected leaks
- ✓ Other urgent compliance issues

Included In Our Service:

Our 24/7 emergency support is available to all renters, ensuring urgent issues are resolved promptly and safely. If we can't resolve the problem over the phone, a qualified technician may be dispatched onsite.

For warranty issues

For example a faulty smoke alarm: the revisit and onsite rectification will be conducted free of charge.

For repair issues

- ✓ **Annual Subscription Properties:** these include unlimited free call-outs - if we are unable to conduct a repair onsite (from our set list of basic electrical and smoke repairs) we will provide a quote for the repair.
- ✓ **Non-Subscription Properties:** We will first provide a quote for the call-out before attending. Once again, if we are then unable to conduct a repair onsite we will provide a quote for the repair.

Your safety is our priority - no matter the hour.

**Renters can simply call
our main line:**

 **(03) 7067 8237**

Where required, our qualified technician team can attend after hours to resolve the issue quickly and safely.

What we offer:

- ✓ **24/7 response:** day or night, we're on call
- ✓ **Qualified technicians:** fully trained and compliant
- ✓ **Peace of mind:** we ensure alarms are working, not just quiet
- ✓ **Fast turnaround:** we attend quickly to reduce disruption

 **Call Us Anytime**

03 7067 8237





Protect What Matters Most

Fire Won't Wait. Make Sure Your Alarm is Ready.



Safety Tips

A non-functioning smoke alarm is dangerous. Fires can escalate fast—don't give flames a head start.



Professional Smoke Alarm Checks

Our friendly, certified, and fully insured technicians ensure your home meets legal safety standards.



Essential Responsibilities for Renters

Your safety starts with working smoke alarms. Here's what you need to do:

- ✓ Never disable or tamper with a smoke alarm – it puts everyone at risk.
- ✓ Report any issues – if a smoke alarm isn't working, notify your property manager or landlord immediately.
- ✓ Keep alarms clear – don't paint over them or let dust block the sensors.
- ✓ Replace batteries when needed – let the agent know if they need changing before your annual service.
- ✓ Test regularly – press the test button to confirm the alarm sounds properly (follow manufacturer instructions).

RENTAL MINIMUM STANDARDS

Ensure Your Rental Property Meets the Standards with CheckHero

Owning a rental property in Victoria comes with responsibilities, and compliance is key. With fines of up to **\$12,546** for individuals and **\$62,730** for companies, staying on top of rental minimum standards isn't just a legal requirement, it's a smart way to protect your investment and provide renters with a safe, comfortable home.



Our updated Rental Minimum Standards check already covers all four new energy efficiency standards arriving from 2027, so your property is compliant today and ready for what's next.

What We Cover

● From 2027



Heating

Fixed heaters in living areas for renter comfort.



Electrical Safety

Switchboards and safety switches checked for hazards.



Mould and Dampness

Advanced tools detect and address hidden risks.



Lighting

Adequate lighting in rooms and entrances.



Fire Safety

Smoke alarms and fire safety measures verified.



Toilets

Functioning toilets in good condition.



Laundry Facilities

Suitable laundry connections available.



Window Covering Anchors

Blind and curtain cords secured, from December 2025.



Shower Heads 2027

Water efficient showerheads, min 4 star WELS, from 1 March 2027.



Draughtproofing 2027

Seal external doors, windows and wall vents, from 1 July 2027. Gas safety check required first.



Ventilation

Proper airflow in bathrooms, kitchens and damp areas.



Structural Soundness

Spot cracks or unstable foundations before they escalate.



Window Coverings

Functional blinds or curtains in bedrooms and living areas.



Locks

Secure, working locks on exterior doors and windows.



Water Supply

Water fixtures checked for flow and temperature.



Kitchen Facilities

Appropriate cooking and food storage facilities.



Safety and Privacy

Measures that ensure tenant safety and privacy.



Cooling 2027

Fixed efficient cooling in the main living area, from 1 March 2027; all rentals by 1 July 2030.



Ceiling Insulation 2027

Where no insulation exists, all ceiling spaces must be insulated to a minimum R-value of 5.0 by a qualified installer.

Comprehensive Compliance Checks

Why Choose Us?

- ✓ **Time Saving Technology**
Integrates with key property management systems including Property Tree and PropertyMe.
- ✓ **Cost Effective Service**
Quality compliance services at an affordable price.
- ✓ **Expert Support**
Ongoing guidance from compliance professionals, including electricians and plumbers.

Get Ahead with Switch

Switch by CheckHero handles the 2027 upgrades, cooling, insulation and draughtproofing, end to end, and helps you access Victorian Energy Upgrades rebates.

TRANSPARENT PRICING

Rental Minimum Standards **\$149 + GST**
+ Blind cord preauthorised repairs \$50 + GST

Book Your Compliance Check Today

Protect your property. Simplify compliance. Choose CheckHero.

Get started →