

Emergency Trades Windang



If your emergency is life-threatening or endangering life, you should call 000 immediately and request urgent assistance.

Please call our office on **02 4296 4444** and follow the prompts for Emergency Assistance.

You should check your Residential Tenancy Agreement for any of the landlord's preferred tradespeople, below is a list of our office-approved trades that can assist you in an emergency.

The following are examples of an emergency repair:

- a burst water service or a serious water service leak
- a blocked or broken toilet
- a serious roof leak
- a gas leak
- an electrical fault
- flooding or serious flood damage
- serious storm or fire damage
- a failure or breakdown of the gas, electricity or water supply to the property
- a failure or breakdown of the hot water service
- a failure or breakdown of the stove or oven
- a fault or damage rendering the property unsafe or insecure
- Faulty smoke alarm

Where a tradesperson attends and determines that the fault is not an emergency, or has been caused by the tenant, the cost may be passed onto you.

Electrical

Jordan's Nuts & Volts - 0403 659 722

Plumbing

Ready Set Flow - 0411 795 710

Hot Water

Ready Set Flow - 0411 795 710

Locksmith

Macklocks - 02 4297 1686

Note: The office master set of keys will not be provided to tenants as a replacement, any lost keys must be replaced at the tenants cost.

Carpet Cleaning/Water Extraction

Stainbusters - 02 4232 3751

Air Conditioning

Alpine Air Conditioning - 02 4226 5599

Glass Repairs

Haines Glass & Glazing - 02 4261 7295

Storm Damage

SES (State Emergency Service) - 132 500

Smoke Alarms

(Check the sticker on the smoke alarm for the correct company)

First State Smoke Alarms - 1300 927 996

Please Note: Should any of the above contacts not be available, you may organise to use any licensed & insured tradesperson within reason and only in the event of an emergency repair outside of normal hours up to \$1000. You will need to supply a detailed invoice to be reimbursed if the contractor is not willing to supply an account.